

# San José State University Student and Faculty Survey 2019

## 1. Please rate each of the following aspects of quality of life in San José:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
San José as a place to live	1	2	3	4	5
San José as a place to work	1	2	3	4	5
San José as a city in which to teach or study	1	2	3	4	5
The overall quality of life in San José	1	2	3	4	5

## 2. Please rate each of the following characteristics as they relate to San José as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in San José	1	2	3	4	5
Overall ease of getting to and from the university	1	2	3	4	5
Quality of overall natural environment in San José	1	2	3	4	5
Overall "built environment" of San José (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in San José	1	2	3	4	5
Overall opportunities for education and enrichment	1	2	3	4	5
Overall economic health of San José	1	2	3	4	5
Sense of community	1	2	3	4	5
Overall image or reputation of San José	1	2	3	4	5

## 3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in San José to someone who asks	1	2	3	4	5
Remain in San José for the next five years	1	2	3	4	5
Recommend studying in San José to someone who asks	1	2	3	4	5

## 4. Please rate how safe or unsafe you feel:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
On SJSU campus during the day	1	2	3	4	5	6
In San José's downtown during the day	1	2	3	4	5	6
On SJSU campus after dark	1	2	3	4	5	6
In San José's downtown after dark	1	2	3	4	5	6

## 5. Please rate each of the following characteristics as they relate to San José as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in San José	1	2	3	4	5
Ease of travel by public transportation in San José	1	2	3	4	5
Ease of travel by bicycle in San José	1	2	3	4	5
Ease of walking in San José	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of San José	1	2	3	4	5
Overall appearance of San José	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5

**6. Please rate each of the following characteristics as they relate to San José as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in San José	1	2	3	4	5
Overall quality of business and service establishments in San José	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in San José	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Neighborhoodliness of residents in San José	1	2	3	4	5

**7. Please indicate whether or not you have done each of the following in the last 12 months.**

	<i>No</i>	<i>Yes</i>
Household member was a victim of a crime in San José	1	2
Reported a crime to the police in San José	1	2
Campaigned or advocated for an issue, cause or candidate	1	2
Contacted the City of San José (in-person, phone, email or web) for help or information	1	2
Contacted San José elected officials (in-person, phone, email or web) to express your opinion	1	2

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**8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in San José?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used San José recreation centers or their services	1	2	3	4
Visited a neighborhood park or City park	1	2	3	4
Used San José public libraries or their services	1	2	3	4
Participated in religious or spiritual activities in San José	1	2	3	4
Attended a City-sponsored event	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving	1	2	3	4
Carpooled with other adults or children instead of driving alone	1	2	3	4
Walked or biked instead of driving	1	2	3	4
Volunteered your time to some group/activity in San José	1	2	3	4
Participated in a club	1	2	3	4
Visited the City of San José website (at <a href="http://www.sanjoseca.gov">www.sanjoseca.gov</a> )	1	2	3	4
Used the City's website to conduct business or pay bills	1	2	3	4

**9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Attended a local public meeting	1	2	3	4
Watched (online or on television) a local public meeting	1	2	3	4

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## 10. Please rate the quality of each of the following services in San José:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services	1	2	3	4	5
Fire services	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Garbage collection	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Storm drainage	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Public library services	1	2	3	4	5
Public information services	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts	1	2	3	4	5
Graffiti removal	1	2	3	4	5
Gang prevention efforts	1	2	3	4	5
Street tree maintenance	1	2	3	4	5
Building permit services	1	2	3	4	5
Overall ease of using Mineta San José International Airport	1	2	3	4	5
Availability of flights at Mineta San José International Airport	1	2	3	4	5

## 11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The City of San José	1	2	3	4	5
The Federal Government	1	2	3	4	5
The State Government	1	2	3	4	5
Santa Clara County Government	1	2	3	4	5

**12. Please rate the following categories of San José government performance:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The overall direction that San José is taking	1	2	3	4	5
The job San José government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in San José government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5

**13. Please rate how important, if at all, you think it is for the San José community to focus on each of the following in the coming two years:**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in San José	1	2	3	4
Overall ease of getting to the places you usually have to visit	1	2	3	4
Quality of overall natural environment in San José	1	2	3	4
Overall "built environment" of San José (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in San José	1	2	3	4
Overall opportunities for education and enrichment	1	2	3	4
Overall economic health of San José	1	2	3	4
Sense of community	1	2	3	4

**14. Please rate how safe or unsafe you feel from the following:**

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
Violent crime (e.g. rape, assault, robbery)	1	2	3	4	5	6
Property crime	1	2	3	4	5	6

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# San José State University Student and Faculty Survey 2019

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

**D4. What is your employment status?**

- Student and not working
- Student and working part time
- Student and working full time
- Working full time for pay
- Working part time for pay
- Unemployed, looking for paid work
- Unemployed, not looking for paid work
- Fully retired

**D5. Do you work inside the boundaries of San José?**

- Yes, outside the home
- Yes, from home
- No

**D6. How many years have you lived in San José?**

- Less than 2 years
- 11-20 years
- 2-5 years
- More than 20 years
- 6-10 years
- Do not live in San Jose

**D7. Which best describes the building you live in?**

- One family house detached from any other houses
- Building with two or more homes (duplex, townhome, apartment or condominium)
- Mobile home
- Student Housing
- Other

**D8. Is this house, apartment or mobile home...**

- Rented
- Owned

**D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?**

- Less than \$300 per month
- \$300 to \$599 per month
- \$600 to \$999 per month
- \$1,000 to \$1,499 per month
- \$1,500 to \$2,499 per month
- \$2,500 to \$2,999 per month
- \$3,000 or more per month

**D10. Do any children 17 or under live in your household?**

- No
- Yes

**D11. Are you or any other members of your household aged 65 or older?**

- No
- Yes

**D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000
- \$25,000 to \$49,999
- \$50,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 or more

**Please respond to both questions D13 and D14:**

**D13. Are you Spanish, Hispanic or Latino?**

- No, not Spanish, Hispanic or Latino
- Yes, I consider myself to be Spanish, Hispanic or Latino

**D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native
- Asian, Asian Indian or Pacific Islander
- Black or African American
- White
- Other

**D15. In which category is your age?**

- 18-24 years
- 55-64 years
- 25-34 years
- 65-74 years
- 35-44 years
- 75 years or older
- 45-54 years

**D16. What is your sex?**

- Female
- Male

**D17. Do you consider a cell phone or land line your primary telephone number?**

- Cell
- Land line
- Both